



General Plastics

Returns / Restock Policy

1. Return Merchandise Authorization (FMA) required for all returns. Find them at www.general-plastics.com or call 888-275-3171 to request a form.
2. Completed RMA must be approved by a General Plastics employee before merchandise can be returned. Once approved, the RMA must be returned with merchandise within 30 days.
3. **Return shipments without an approved RMA will not be accepted!**
4. All approved returns will be assessed a 33% restocking fee plus 3% early pay discount (if previously taken).
5. All approved returns are issued as a credit to purchase account only. **NO REFUNDS.**
6. Freight shall be paid by customer.
7. Damaged or previously used products will NOT be accepted.
8. Returns on merchandise older than 30 days will not be accepted.
9. ***SF100 (Non-Stock), plenums and boxes and special order items are no returnable.***
10. ***Pipe and Fittings 18" and larger are not returnable.***